



Better  
Together



**20  
23**  
ANNUAL  
REPORT

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# MESSAGE FROM THE PRESIDENT & CEO



I hope this message finds you in good health. On behalf of United Mission for Relief and Development (UMR) and the thousands of families and communities we serve everyday, I extend our deepest gratitude for your unwavering support and generous contributions. Your help made the critical work we undertake possible, resulting in countless lives changed.

In 2023, despite facing numerous challenges—including the escalation of the conflict in Gaza, widespread natural disasters such as a major drought in Kenya and devastating earthquakes in Turkey and Syria—your commitment enabled us to reach those in need.

UMR's mission is to provide long-term, sustainable solutions that uplift entire communities. While we made significant strides in 2023 to provide various support to individuals and families across the globe, we remain committed to enhancing our long-term projects that offer sustainable solutions to promote economic growth and social well-being.

In 2023, UMR achieved remarkable outcomes through our various projects, including child protection services, emergency food aid, providing medical supplies, and healthcare services. Thanks to your generous support, with a total of \$7,033,210 in donations and \$50,533,968 in gift-in-kind contributions, we served and impacted millions across the globe in 2023.

Our food aid initiatives supported thousands of families, while our drought response in Kenya reached hundreds of

thousands. We provided crucial assistance during natural disasters, including earthquake responses in Syria, Turkey, and Morocco. We introduced a few new projects in 2023, such as the Smart Hydroponic Agriculture project, with focus on empowering communities and developing sustainable solutions, enabling them to become self-reliant and reduce their dependence on humanitarian aid in the future. And in Gaza, our efforts benefited tens of thousands of patients through critical medical supplies and medications to hospitals, including infant incubators.

Your support has been the foundation upon which we build our efforts to create a better world.

I take a moment to also recognize the efforts of our dedicated and hardworking staff and volunteers who work with little resources in dangerous circumstances to support and protect communities and families across the world. Your work builds a better world.

Once again, thank you for your continued support and trust in UMR. The mission we have embarked on continues, we look forward to our ongoing partnership. Together we are better.

With heartfelt gratitude,

A handwritten signature in black ink, appearing to read 'Abed Ayoub', is positioned below the text 'With heartfelt gratitude,'.

**DR. ABED AYOUB**

PRESIDENT & CEO

## MISSION & METRICS



**\$7,033,210**

Total dollar amount in donations for 2023



**\$50,533,968**

Total dollar amount in gift-in-kind for 2023



**\$2,733,614**

Total dollar amount for Ramadan 2023



**24,138**

Total number of donors for 2023



**\$57,828,089**

Total dollar amount in services for 2023 (including gift in kind)



## Our Mission

A world of dignified communities.

## Our Vision

Our compassionate team is devoted to achieving meaningful impact through relief and sustainable development. We leverage creative solutions that empower communities, bridging the gap between those in need and the world.

## Our Values

- **U**nity
- **N**eutrality
- **I**ntegrity
- **T**ransparency
- **E**xcellence
- **D**ignity

## SECTORS OVERVIEW



### HEALTH



### EMERGENCY RESPONSE



### YOUTH DEVELOPMENT



### FOOD SECURITY & LIVELIHOOD



### CHILD PROTECTION & FAMILY SPONSORSHIP



### UNIVERSITY CHAPTERS



### WASH



### SEASONAL PROJECTS

**HEALTH:** UMR addressed critical health challenges through targeted interventions, including establishing ICU units in Sudan and providing comprehensive healthcare services in Yemen. Our cataract surgery projects in Jordan and Kenya restored sight to 900 patients, enabling them to regain independence and participate fully in their communities. We also provided hearing aids, fostering inclusion and enhancing communication for individuals with hearing impairments.

Through UMR strengthened health systems we have supported health facilities and equipment in Turkey, Libya, Uganda and Yemen. Moreover, we launched a comprehensive nutritional project focused on children and pregnant or lactating women in Yemen and Kenya that targeted thousands of the most vulnerable groups in partnership with the Ministries of Health, Global Nutrition Cluster, and UNICEF.

**FOOD SECURITY AND LIVELIHOOD:** UMR combatted food insecurity through projects such as Ramadan food aid, Qurbani meat distributions, and emergency food aid in response to the drought crisis in Kenya, providing essential nutrition and support to underserved communities.

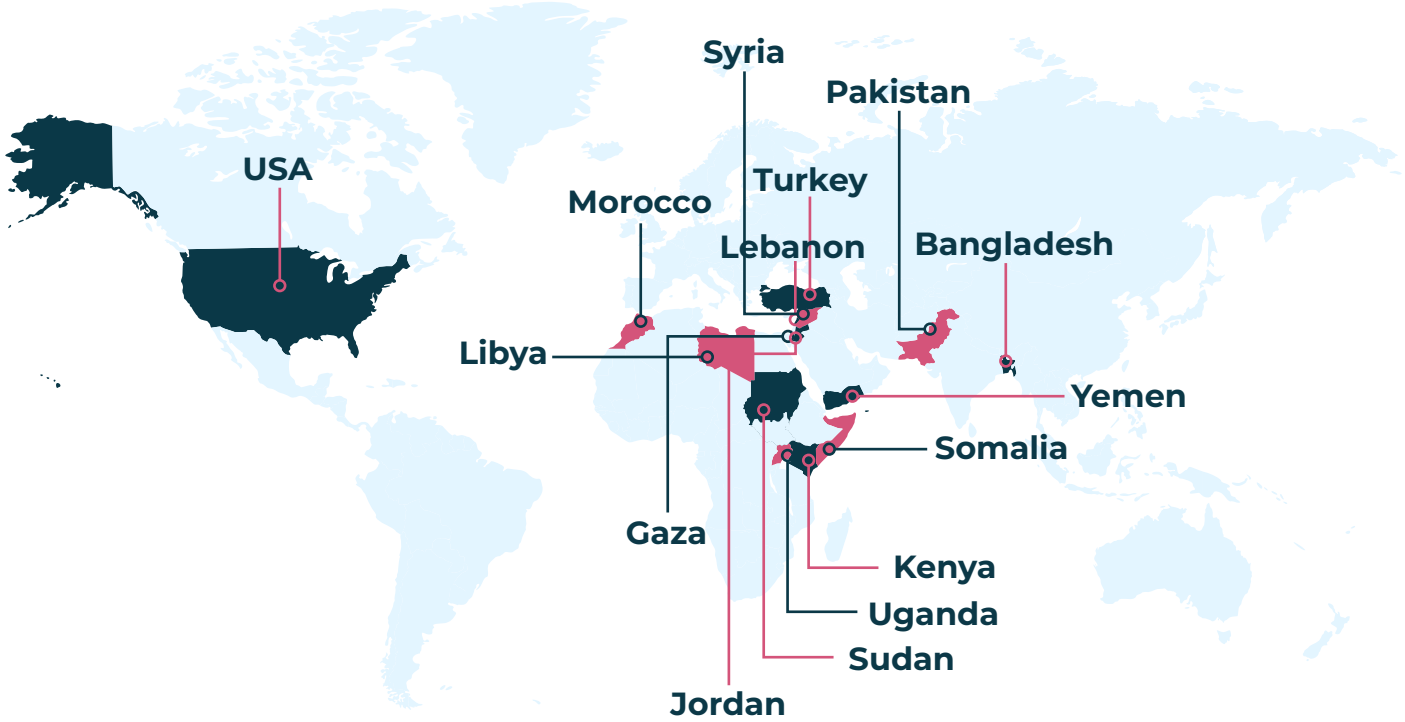
**WASH:** In 2023, UMR made significant strides in providing access to clean water by constructing wells in Somalia, Kenya, Bangladesh, and Pakistan, benefitting thousands with reliable, clean water sources.

**CHILD PROTECTION AND FAMILY SPONSORSHIP:** UMR's child protection projects in Kenya, Jordan, and Yemen ensured children and their families received essential support, including food, housing, healthcare, and educational opportunities. Our family sponsorship projects provided comprehensive care, helping families build healthy relationships and manage trauma.

**EMERGENCY RESPONSE:** UMR's emergency response efforts included swift interventions in regions affected by natural disasters and crises. Our drought response in Kenya reached over 648,552 individuals, while our earthquake response in Syria, Turkey, and Morocco provided immediate support to affected individuals.

**SEASONAL PROJECTS (RAMADAN AND QURBANI):** UMR's 2023 Qurbani and Ramadan initiatives alleviate hunger and support vulnerable communities across multiple countries, benefitting 15,550 individuals with food distributions during these significant seasons. UMR's winterization efforts in 2023 provided warmth and protection to vulnerable communities facing harsh winter conditions, ensuring their safety and comfort. UMR's Back to School project strives to equip children in need with the essential tools that empower them to not only attend school but also build a brighter future.

REGIONAL OVERVIEW



**WHERE WE WORK**

- Middle East and North Africa (MENA)
- Africa
- South Asia
- USA

## REGION:

**Middle East and North Africa (MENA):** In Jordan, UMR's projects included winterization, Ramadan food aid, "Back to School" support, and health sector initiatives. In Gaza, we provided medications and consumables to hospitals and supported households with fresh food. Our child protection and family sponsorship project supported countless families, while our emergency efforts made significant impacts in countries like Yemen and Turkey.



## Jordan

In Jordan, UMR's 2023 efforts addressed the multifaceted needs of vulnerable populations through various projects. Our winterization project provided essential shelter items to 2,500 individuals, protecting them from harsh winter conditions and ensuring their safety and comfort.

During Ramadan, food baskets distributed to 3,870 people enabled them to observe the holy month without hunger. The "Back to School" initiative supported 500 students with necessary educational supplies, fostering a conducive learning environment for orphaned and underprivileged children.

Our Eid project brought joy to 119 children by providing new clothes and gifts, while the Zakat project supported 1,250 individuals with financial and food security assistance. The Qurbani project benefited 2,250 people with meat distributions during Eid al-Adha, ensuring access to nutritious food.

In the health sector, our cataract surgery project restored sight to 200 patients, significantly improving their quality of life. Medical missions reached 5,314 patients, providing critical healthcare services and treatments. The Autism Center supported 35 autistic children with specialized care and projects.

Family sponsorship projects assisted 235 individuals, offering comprehensive support that included financial aid, healthcare, and educational opportunities. Additionally, philanthropic training empowered 37 youth with community leadership and development skills. We also awarded university scholarships to three deserving students, promoting higher education and youth empowerment.



## Gaza

Our efforts in Gaza focused on food security and emergency response. We supported 605 households with fresh food for five weeks, provided temporary jobs to 12 unemployed individuals, and supported 18 farmers. The Gaza emergency project successfully distributed medications and consumables to eight major hospitals, benefiting over 25,650 patients. Additionally, UMR's Jordan office distributed 42 pallets of winter items to vulnerable people in Gaza, although these supplies are currently held at the border due to regulations. We also shipped 200 infant incubators to Gaza, equipping hospitals to better serve newborns.



## Lebanon

Our orphan protection project in Lebanon supported 100 families, benefiting 500 individuals. This project provided comprehensive care and support to orphaned children and their families including food security, education, healthcare, and mental health services.



## Syria and Turkey

In response to the devastating earthquakes, in Syria UMR provided shelter items and food baskets to 3,771 individuals. We also shipped medicines to support approximately 100,000 patients in Turkey.





## Morocco

Within 48 hours of the deadly earthquake, UMR deployed a team that provided tents, shelter items, water and food baskets to 1,200 individuals, alleviating immediate suffering and supporting recovery efforts.



## Yemen

UMR's health and nutrition services in Yemen reached 105,000 people, providing essential medicines and healthcare. Our autism center supported 300 autistic children with specialized care. During Ramadan, as part of the food security project more than 2,400 individuals received food baskets, and the Qurbani project benefited 2,322 individuals with meat distributions.

### REGION:

**Africa:** In Kenya, UMR's "Adopt a Village" project and other initiatives benefitted thousands, including significant drought response efforts. In Somalia, we constructed water wells to improve access to fresh, potable water, and in Sudan, we established ICU units.



## Kenya

In 2023, UMR maintained its steadfast commitment to supporting vulnerable communities in Kenya with impactful initiatives. Our "Adopt a Village" project transformed the lives of 6,000 individuals, significantly enhancing food security and livelihoods in rural areas. This initiative provided essential resources and support, enabling families to achieve greater self-sufficiency and resilience.

Our focus on child protection and healthcare ensured that 600 orphaned children and their mothers received universal healthcare. This project improved their overall health and well-being by providing necessary medical attention and support.

Addressing water access, we constructed 15 new water wells, benefiting 1,500 people. These wells provided reliable sources of clean water, reducing water-borne diseases and enhancing daily living conditions.

During the Qurbani season, meat distributions reached 600 individuals, bolstering food security and providing essential nutrition to underserved communities. In Global partnership with MIsso, University of Mirma and Caritas, UMR's innovative Greenhouses and Smart Hydroponics project empowered 151 youth, combining food security, livelihood opportunities, and youth empowerment through modern agricultural practices.



## Somalia

In Somalia, UMR focused on improving access to clean water by constructing six water wells, benefiting 600 individuals. These wells provided reliable and safe drinking water, reducing the risk of water-borne diseases and improving overall health.



## Sudan

UMR's health interventions in Sudan were crucial in improving healthcare access. We established ICU units that served 1,000 patients, providing critical care and life-saving treatments.



## Uganda

UMR supported hospitals and health systems in Uganda with a total reach of 200,000 persons with access to medicines and pharmaceutical supplies.

**REGION:**

**South Asia:** In Bangladesh and Pakistan, UMR improved access to food and clean water through Ramadan projects and well construction projects.



## Pakistan

UMR's efforts in Pakistan included a food aid project that reached 2,925 individuals, ensuring adequate food supplies. We also constructed 30 water wells, benefiting 1,315 people with clean and safe drinking water access.



## Bangladesh

In Bangladesh, our project benefited 1,678 individuals with essential food baskets. We also constructed 30 water wells, benefiting 1,165 people with clean and safe drinking water access.

## REGION:

**USA:** UMR's nationwide network of student-led chapters is dedicated to community service and development, engaging in local and international initiatives through events, awareness campaigns, and service projects. In 2023, UMR's domestic team provided individuals all around the USA with essentials, supporting communities in need.



## Chapters

UMR has a national network of campus and community based chapters across the United States. These are comprised of students passionate about community service and development. Chapters serve their local communities to make them a better place to live while also supporting UMR's international initiatives through awareness raising, youth mobilization, professional development training and community service outreach.

UMR chapters' recreational and cultural events attracted over 360 youth attendees, providing them with enriching experiences and opportunities for engagement. In addition, more than 700 participants joined UMR's awareness events, contributing to a broader understanding and support of the organization's mission.

## USA Projects

UMR's projects in the USA included a winterization project in collaboration with One Warm Coat, providing 700 individuals with coats and winter essentials. Our chapter-led hygiene kit distribution reached 520 individuals, supplying them with crucial hygiene products. Additionally, the Project Downtown food distribution initiative benefited 400 individuals, ensuring they had access to nutritious meals.

## UMR Project Expenditure

AS OF DECEMBER 31, 2023

Project Name	Amount	Matched by global partners
Food/Emergency/General	2,203,525.04	80,000
Education and Economic Empowerment	183,046.05	
WASH	102,052.50	50,000
Medical/Healthcare	51,620,050.97	200,000
Youth Development	26,962.44	350,000
Child Protection & Family Sponsorship	72,683.00	
<b>Total</b>	<b>\$54,208,320.00</b>	

## FINANCIALS

## UMR COUNTRY DONATIONS

Country	Total
General Project Services	\$3,056,049.95
Jordan	\$340,184.67
Kenya	\$722,353.74
Yemen	\$99,380.54
Somalia	\$3,144.20
Bangladesh (including Rohingya response)	\$23,224.75
Pakistan (including Kashmir)	\$48,119.41
Palestine, including Gaza	\$1,898,315.07
Syria	\$207,615.34
Turkey	\$243,962.44
Afghanistan	\$103.50
Sudan	\$225,888.98
Lebanon	\$12,259.33
United States of America	\$559.41
Morocco	\$119,054.98
Libya	\$32,048.94
<b>Total</b>	<b>\$7,032,265.25</b>

## IN-KIND DONATIONS

Donations	\$50,553,968
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PARTNERS

**ACTION FOR HUMANITY**

**BAITULMAAL**

**BEDESH FOUNDATION**

**CARITAS NAIROBI**

**DIRECT AID**

**DUA FOUNDATION**

**GLOBAL ONE**

**INDIANA UNIVERSITY  
LILLY FAMILY SCHOOL OF  
PHILANTHROPY**

**THE JORDAN HASHEMITE  
CHARITY ORGANIZATION**

**MEDGLOBAL**

**MISSO**

**MINISTRY OF HEALTH KENYA**

**MINISTRY OF HEALTH YEMEN**

**MIRMA UNIVERSITY**

**MUSLIM AID USA**

**TAAWON**

**TAWASOL**

**UNICEF**





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